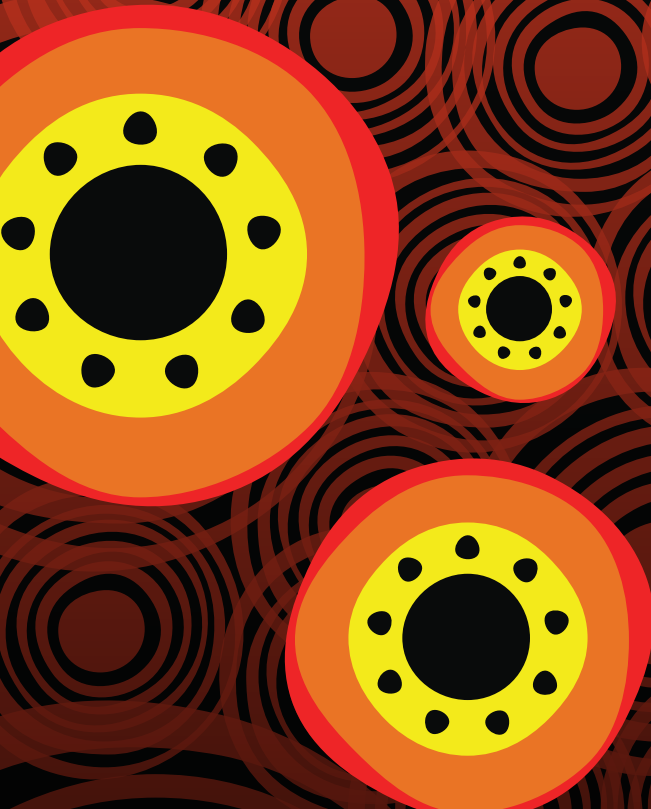




Durri

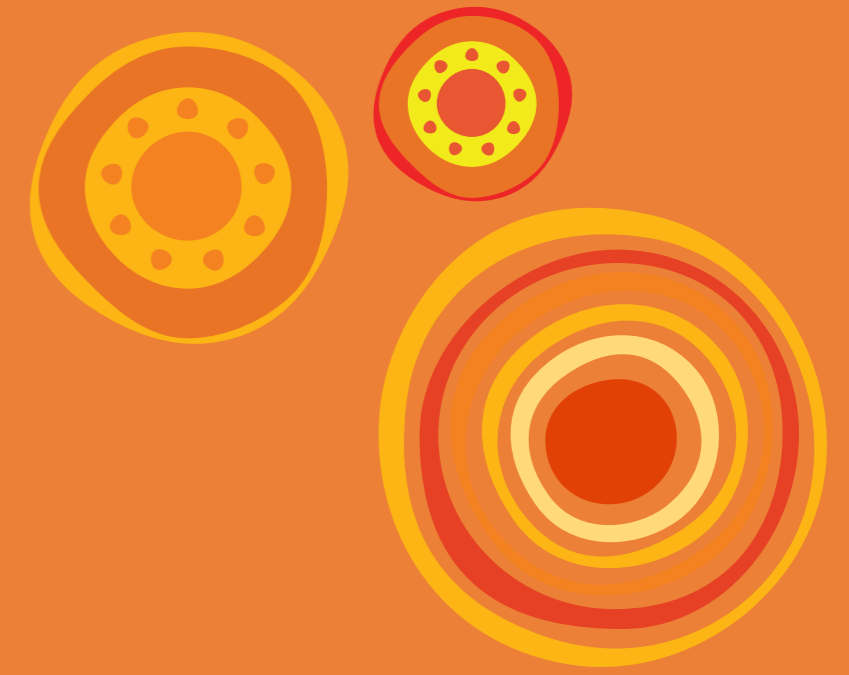
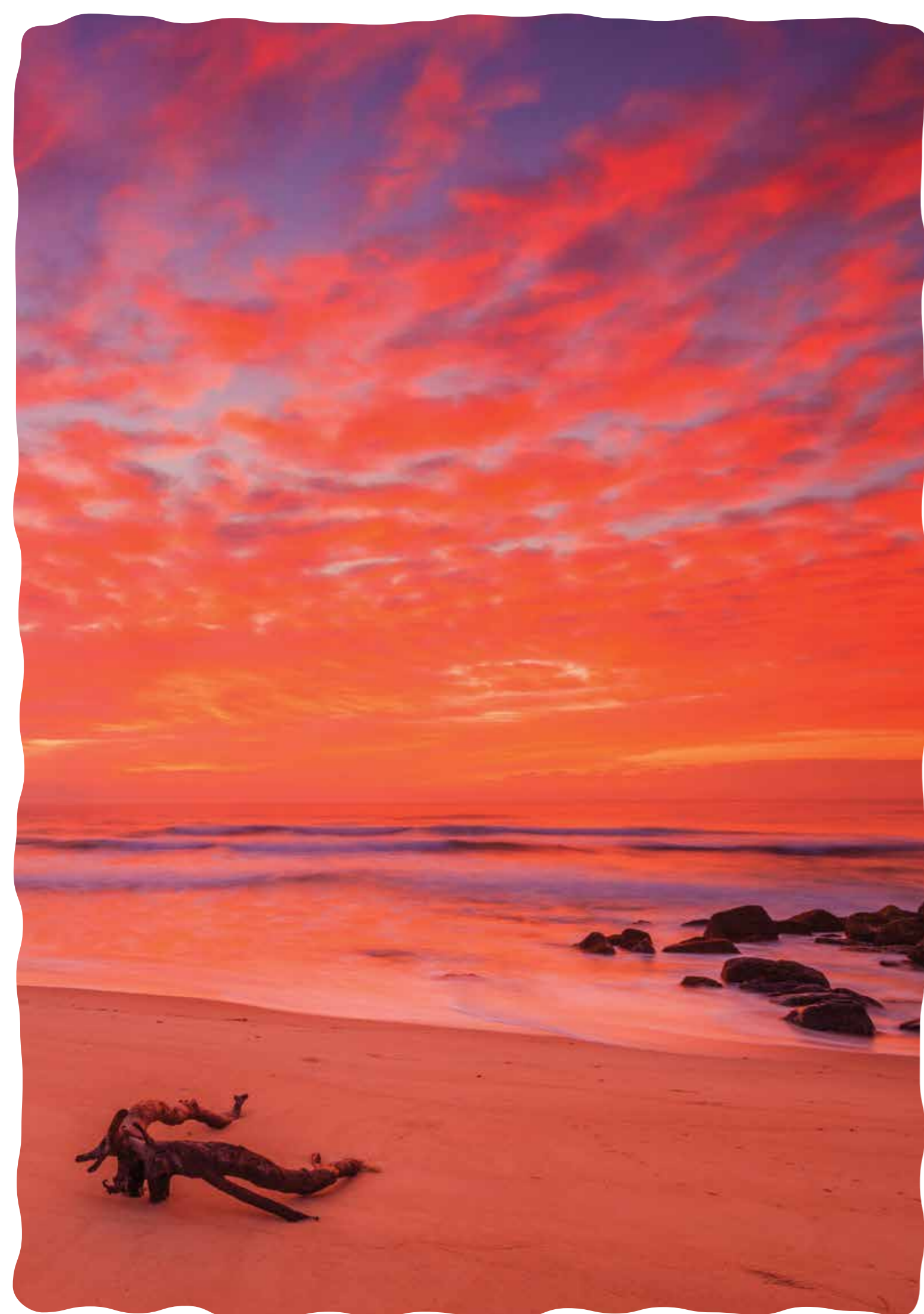
Aboriginal Corporation Medical Service
ICN 27



DURRI ABORIGINAL CORPORATION
MEDICAL SERVICE

Strategic Plan

2020-2024

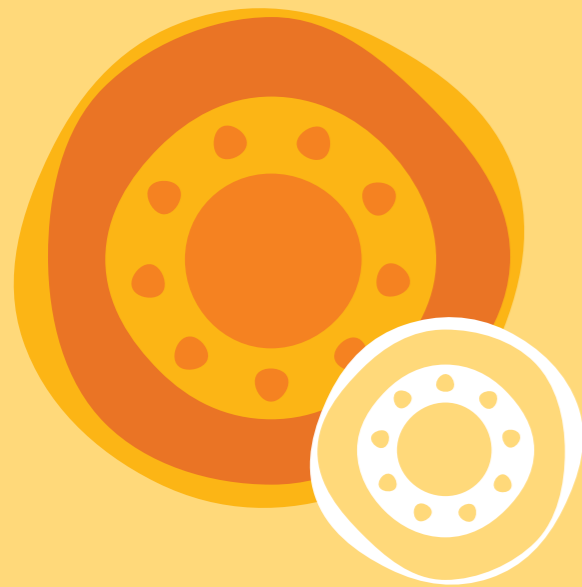


Services

- Care Coordination
- Care Planning
- Chronic Disease Team
- Oral Health
- Dietician
- Drug & Alcohol
- Exercise Physiologist
- Eye Health
- Child Health Team
- Hearing Health
- Health Assessments
- Immunisation
- Maternal and Neonatal Care
- Outreach Clinics
- Podiatrist
- Speech Pathology
- Transport
- Families First
- Australian Nurse-family Partnership Program (ANFPP)
- Women's Health

SPECIALIST CLINICS

- Cardiology
- Geriatrics
- Paediatrics
- Psychiatry
- Renal
- Rehabilitation
- Endocrinology
- Diabetes
- Respiratory



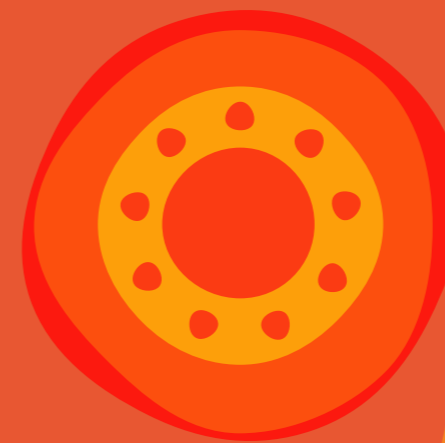
Durri Aboriginal Corporation Medical Service acknowledges that we operate and function on the lands of the Dunghutti and Gumbaynggirr peoples.

We pay our respect to the Elders past, present and future, and extend that respect to all Aboriginal peoples.

Strategic Direction 1: ESTABLISHING A UNIFIED IDENTITY

Over the next 4 years Durri will focus on:

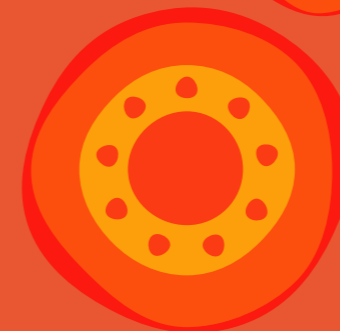
- a) **Consolidating the Macleay and Nambucca Valleys as one Health Service known as the Durri Footprint.**
 - Community identify the service as one health service which is inclusive of the sites within the Durri Footprint.
 - The Macleay and Nambucca Valley Communities recognise all services and programs being provided by Durri.
- b) **Durri Vision to be the provider of choice for Primary Health care of Aboriginal Health and Wellbeing Services across the Macleay and Nambucca Valleys for the community.**
 - Durri programs and services are utilised by the Aboriginal communities within the Macleay and Nambucca Valleys.
 - Durri's presence in the community continues to grow and improve.
- c) **Durri further develop an Aboriginal Community Control Health Model of care based on a Primary Health Care approach is acknowledged as a successful model of care.**
 - Durri's holistic approach which achieves good health and wellbeing.
 - Durri's continued support from the funders, partners and other key agencies for a successful model of care.



Strategic Direction 2: FOSTERING AND DEMONSTRATING GOOD LEADERSHIP

Over the next 4 years Durri will focus on:

- a) **Building leadership skills and capacity within the Durri Board and staff**
 - The Board will continue to develop and use their skills and knowledge to effectively govern Durri.
 - Aboriginal staff skills development which demonstrates leadership within Durri.
- b) **Strengthening supporting structures for leadership.**
 - Durri has a structure and process that supports leadership at all levels of the organisation.





Strategic Direction 3: RECOGNISING PEOPLE AS A KEY ASSET

Over the next 4 years Durri will focus on:

- a) **Investing in the workforce through capacity building and clear career pathways.**
 - Human resources are well managed to meet the operational needs of the organisation.
 - Durri has a well trained and professional workforce that reflects community health and wellbeing needs.
- b) **Providing career pathways and employment opportunities for local communities.**
 - Career pathways for Aboriginal staff identified and supported.
 - Aboriginal people are given the opportunity to develop skills and experience to enhance career opportunities.



Strategic Direction 4: BUILDING COMMUNITY ENGAGEMENT

Over the next 4 years Durri will focus on:

- a) **Engaging with the community to identify community needs.**
 - Community have a sound understanding of Durri's strategic directions and services.
 - Community engagement in identifying health and wellbeing needs.
- b) **Community engaged in programs and services.**
 - Community engaged in Durri's programs and services.
 - The health and wellbeing of local Aboriginal communities has improved.



Strategic Direction 5: INVESTING IN SYSTEMS AND QUALITY MANAGEMENT

Over the next 4 years Durri will focus on:

- a) **Continually reviewing and improving structures and systems that support effective service provision.**
 - Durri has a well-functioning quality improvement management system that is understood by all employees and embedded into all facets of the organisation.
 - Durri implement a continuous quality improvement approach.
- b) **Ensuring efficient management.**
 - Staff use monitoring, evaluation and review to improve practice and encourage excellence in service management and delivery.
 - Durri's Board, management and staff use effective communication and information systems.



Strategic Direction 6: ENSURING A SUSTAINABLE FUTURE

Over the next 4 years Durri will focus on:

- a) **Diversifying funding streams.**
 - Durri continues to secure resources from a range of sources.
 - Durri is clear about which services are internally and/or externally funded and has made resourcing decisions based on community needs and strategic intentions.
- b) **Efficient and effective use of resources.**
 - Durri's use of resources is efficient and effective.



Strategic Direction 7: PARTNERSHIPS AND NETWORKS

Over the next 4 years Durri will focus on:

- a) **Improving strategic partnerships and relationships.**
 - Partnerships and networks are well established and maintained for the benefit of local Aboriginal communities and the organisation.
 - Durri is represented in key networks and forums and has a strong involvement in the sector.
- b) **Utilising partnerships and networks for better outcomes.**
 - Durri's collaborations and partnerships reduce duplication of services and resource sharing.
 - Collaborations and partnerships are maintained which ensure community access to other services and programs of other service providers.

Funding bodies

- Department of Health
- Ministry of Health
- Primary Health Network
- Rural Doctors Network
- Community and Justice
- Office of the Arts
- Australian Health Associates
- AHMRC
- NACCHO





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